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Comcast dvr recording not available

Shows that I recorded are not showing up in the app when I go to watch them. For example some shows where I recorded several episodes, only some of the episodes show up in the app even though they are all on the DVR. Why is that happening and how can I fix it? There was a lawsuit against Comcast and as a result the ability to Record from the Streaming App itself was removed. We are expecting it to return soon but who knows when. You can record from the Xfinity App is using it on a Roku. The issue with DVR recordings not showing up on the Cloud, which is was you accessing via the Stream App, is one of recording times. The Cloud only retains the last 60 hours of recordings. While the physical DVR can hold much more. So at some point the more you record some will begin dropping off the Cloud and will not be viewable via the Cloud method(s). Comcast is popular as the second largest broadcasting and cable television company in the world and a large pay-TV company and home Internet service provider and third-largest home telephone service provider in United States. It offers services to U.S. residential and commercial customers in 40 states and the District of Columbia. Since 2011, Comcast has been the parent company of the international media company NBCUniversal and so, it has been a producer of various feature films and television programs intended for theatrical exhibition, over-the-air and cable television broadcast. The service of Comcast has also been criticized for various reasons and the customer satisfaction has been ranked as the lowest in the cable industry. It has also violated net neutrality practices and critics have pointed out a lack of competition in the service area of Comcast. Comcast has significant holdings in digital distribution in the Platform and it was acquired by Comcast in the year 2006. Comcast is the largest media company with around 53 million subscribers in the U.S. and Europe. It also owns and operates the Xfinity residential cable communications subsidiary. The proof of Comcast having the lowest customer satisfaction in the cable industry has been found as users have recently reported a problem. The issue that has been reported states that the Comcast DVR Scheduled Recordings are not showing. Users said that all of their scheduled recordings suddenly went missing. The problem is much bigger as the device is not ready to accept any more new recordings but the next day he he saw that the list of scheduled recordings was completely empty. Another user said that he moved to a new place and his recordings were saved but saw that nothing new has been recorded and when he looked at his scheduled recordings, the list was empty. If you are facing the same issue, you can follow these steps to fix the issue by yourself - Refresh you system. Back up your set top box. Restart your set top box by going to Settings, choose Help and select Restart. Reboot your set top box by pressing and holding the power button for 10 seconds or you can also unplug the power cord for 30 seconds. Contact the Comcast Customer Care if the issue is still not resolved. Required Browser is no longer supported. To view Spectrum.net, please use another supported browser. Did you know: The DVR Service Unavailable message will always appear for the first 1 to 2 minutes after the Digital Box has been unplugged (power cycled) or reset. This is a normal message and should clear itself shortly. If it does not, please proceed to the section below for steps to resolve the issue. Reseating your coax cable simply means to remove it and replace it. Reseat the coaxial cable connections by performing the following steps: Unplug the power from the Digital Box as well as the other end of the coaxial cable (from the back of the Digital Box and the wall outlet, ensure that there isn't a phone or internet modem sharing the splitter, or else the phone connection or internet connection will be interrupted Screw both ends of the coaxial cable back in Reconnect the power cable to the Digital Box Wait 5-10 minutes for functionality to be restored Press PAUSE while watching any channel. If the program you are currently watching pauses, then the PVR functionality has been successfully restored. Press the PLAY button to resume watching television in real-time. Your list of recordings should appear in a few minutes as the Interactive Guide is restored gradually—you can test this by pressing the LIST button. Here are some answers to common causes resulting in the DVR Service Unavailable may appear for a number of reasons: Power was unplugged to either the Expander (external hard drive) or the Digital Box while a recording was in progress The eSATA connection between the Expander and the Digital Box is loose or has become disconnected The hard drive has overheated: please refer to How to check whether your Digital Box does not have an internal hard drive The coaxial connection from the wall outlet to the back of your Digital Box is disconnected, loose, or has become damaged The Digital Box is not activated on your account: activate your Digital Box by visiting Other symptoms which indicate a hard drive has not been detected include the following: The PVR option has been replaced with VCR Timers The PVR option is missing completely Pressing the Pause/Play/FF/RW buttons on the remote does not have an effect on live TV

